

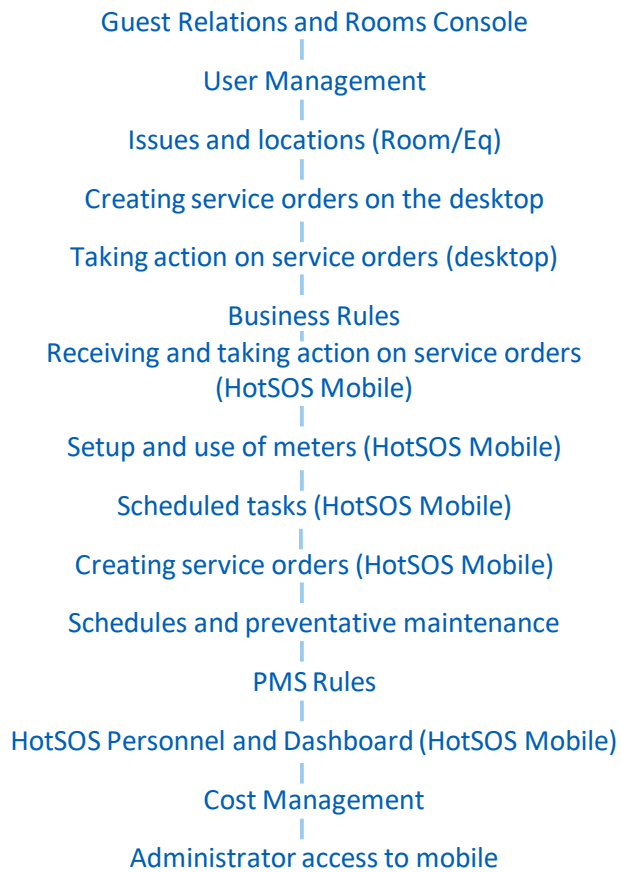


Will you manage HotSOS? ie: users, issues, locations on property, business rules, devices etc.

Follow the appropriate education path based on the way you, or your teams, engage with managing and creating service orders.



I manage configuration of HotSOS. I will be a HotSOS Champion

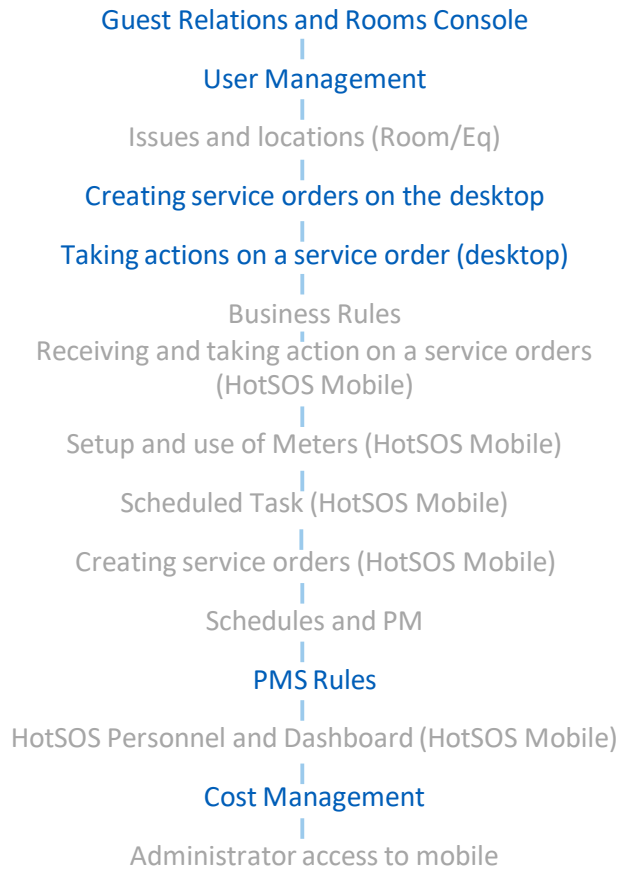




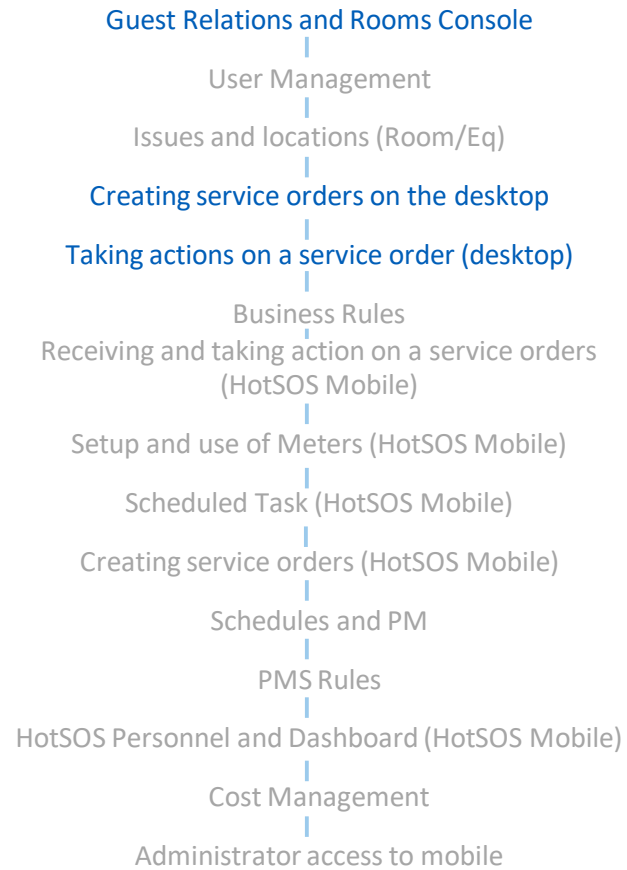
Do you work directly with guests once they have arrived or departed your property?
Follow the appropriate education path based on the way you, or your teams, engage with guests.



I am a front desk manager/supervisor



I am a front desk agent

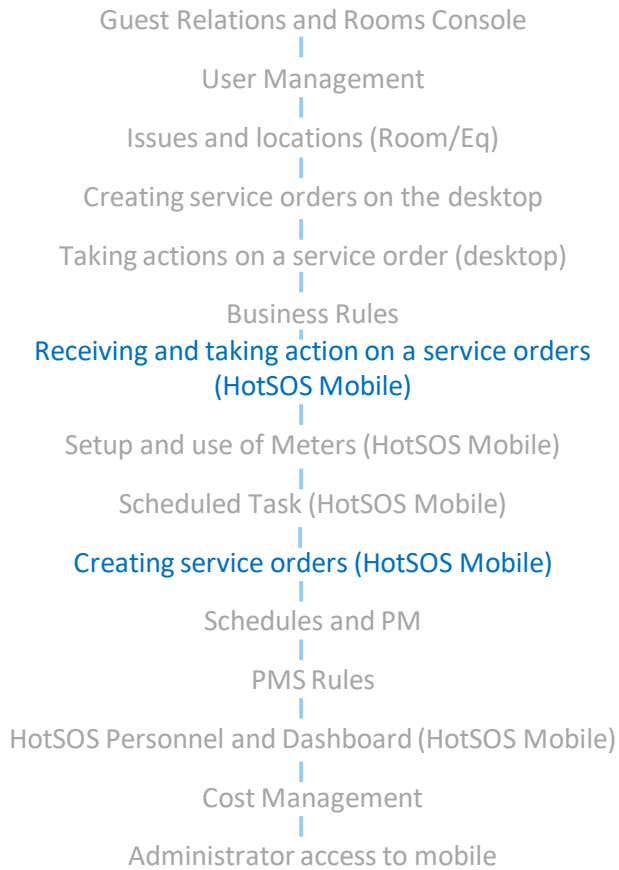




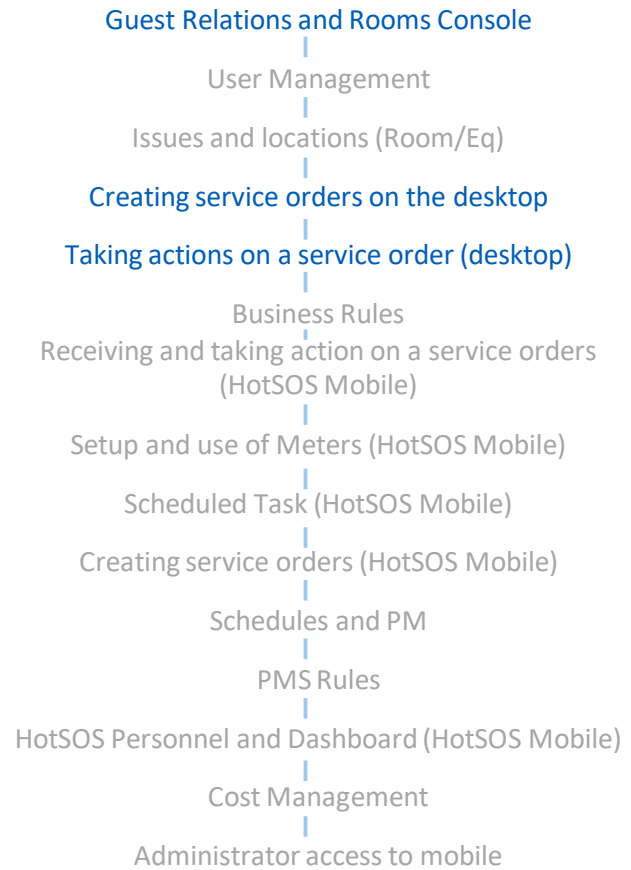
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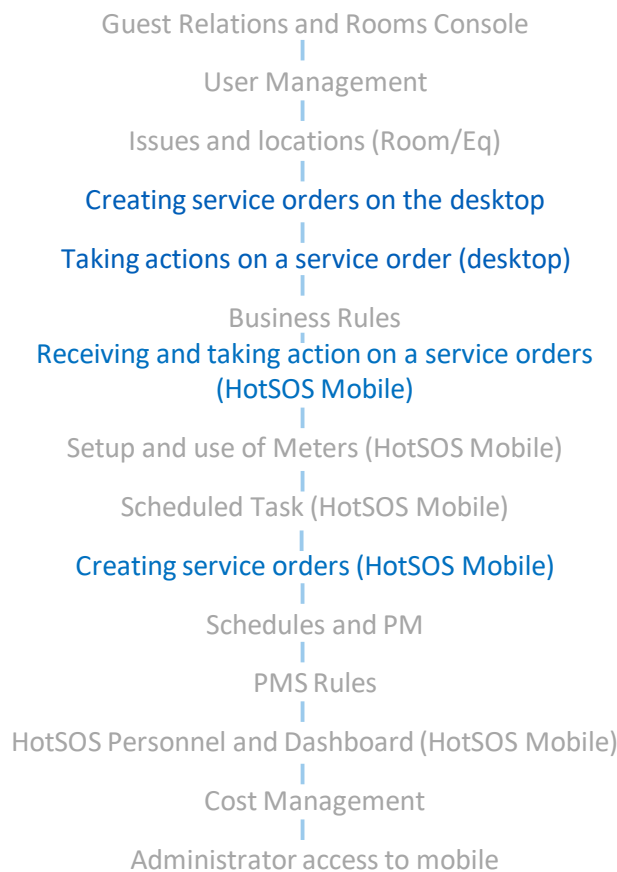
I am a bellman



I work in concierge



I work in valet

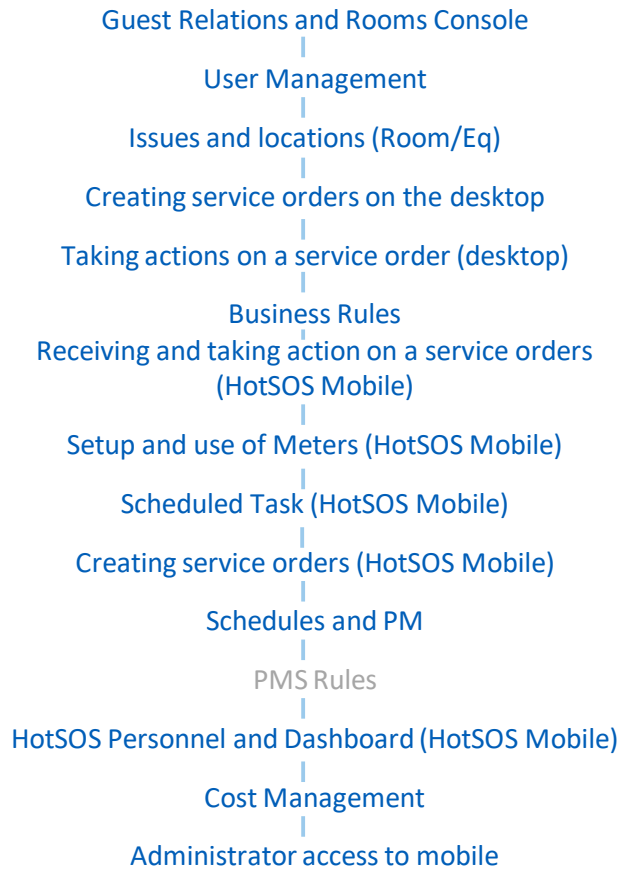




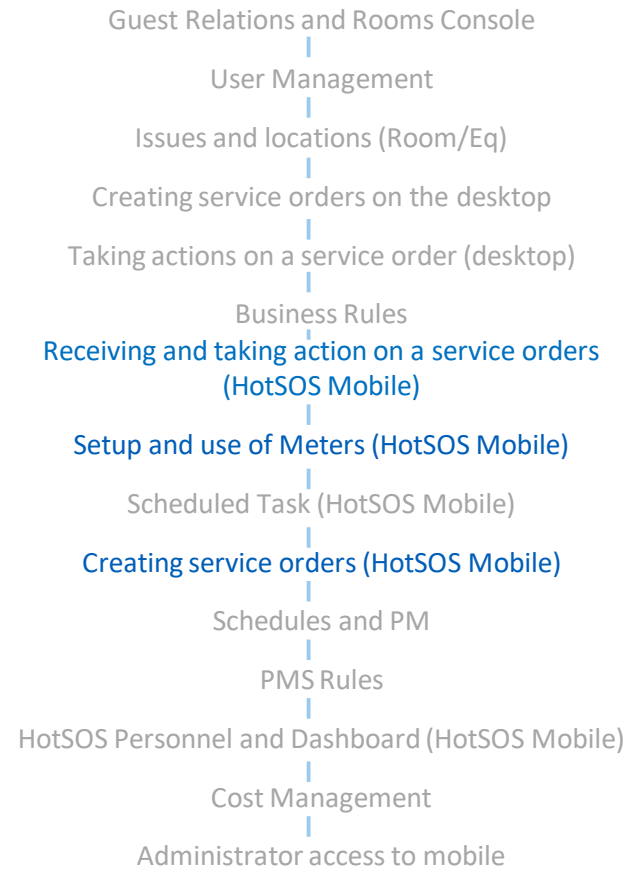
Do you fix maintenance items or perform scheduled tasks?
Follow the appropriate education path based on the way you, or your teams, assist guests.



I am an engineering manager/supervisor



I am an engineer

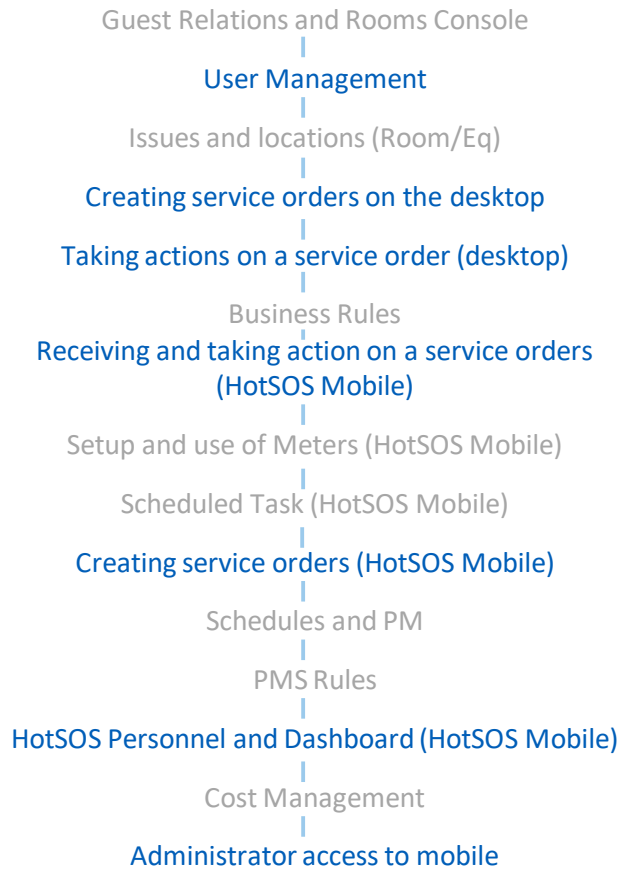




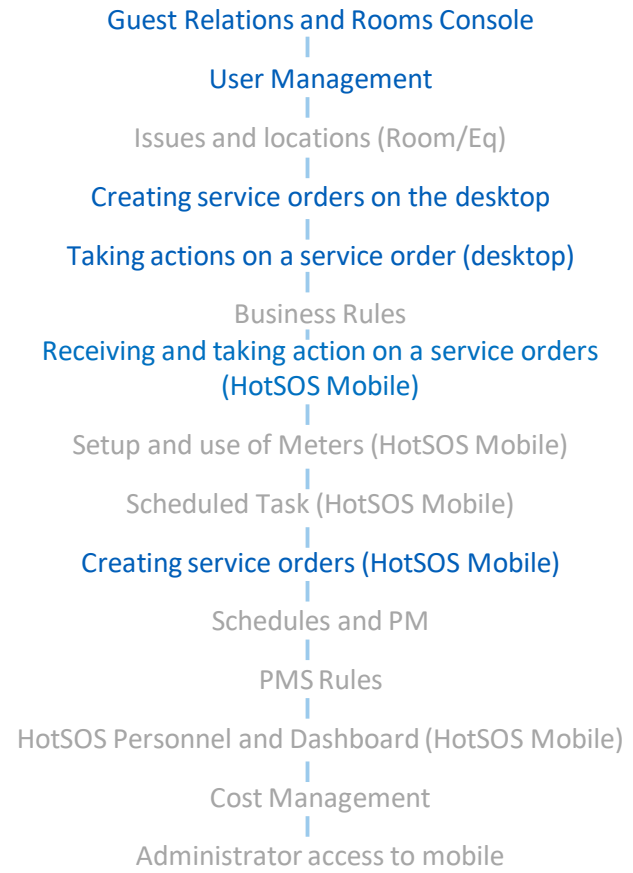
Do you manage how rooms are cleaned and monitor staff?
Follow the appropriate education path based on the way you, or your teams, assist guests.



I am a housekeeping manager/supervisor



I am a housekeeping coordinator

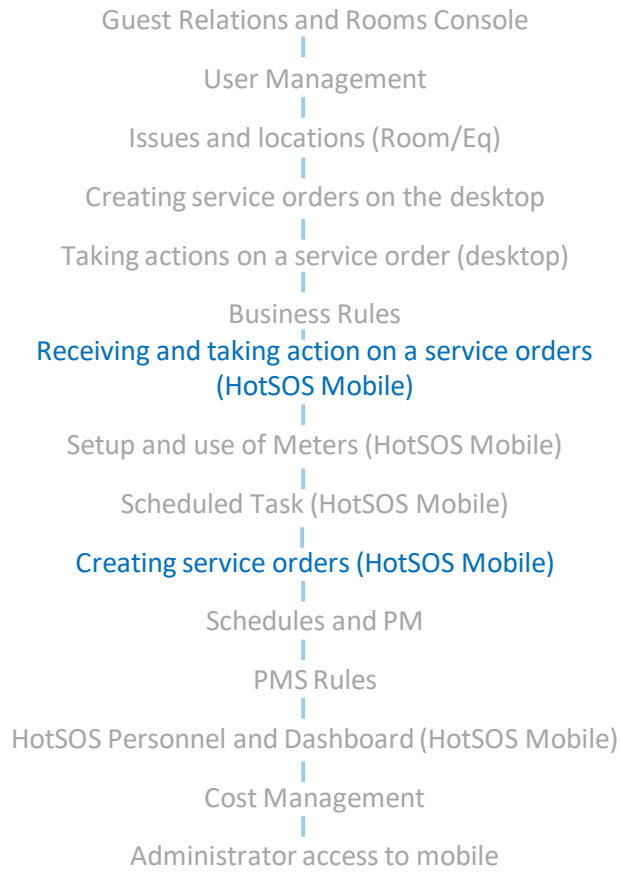




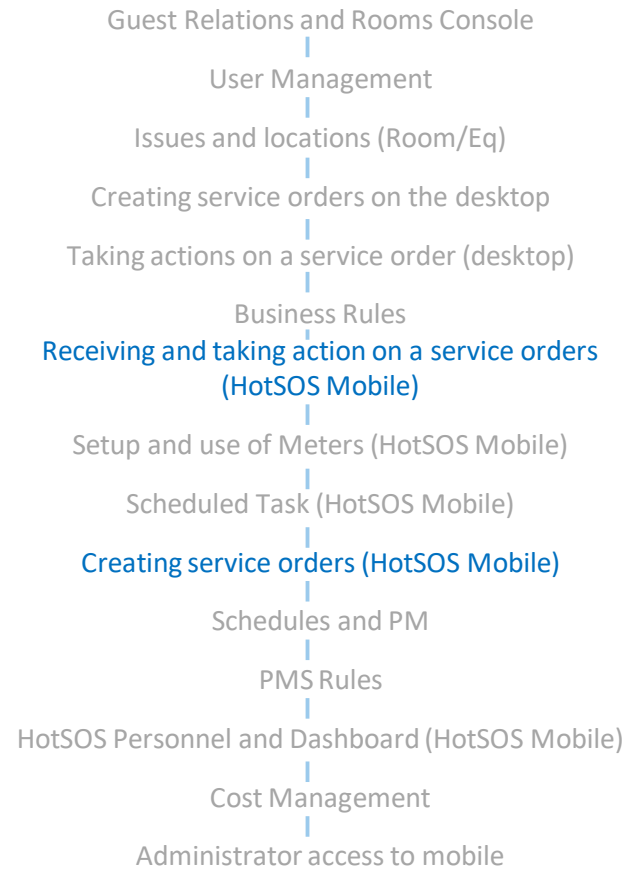
Do you clean public spaces, linens, or assist housekeepers with the guestrooms?
Follow the appropriate education path based on the way you, or your teams, assist guests.



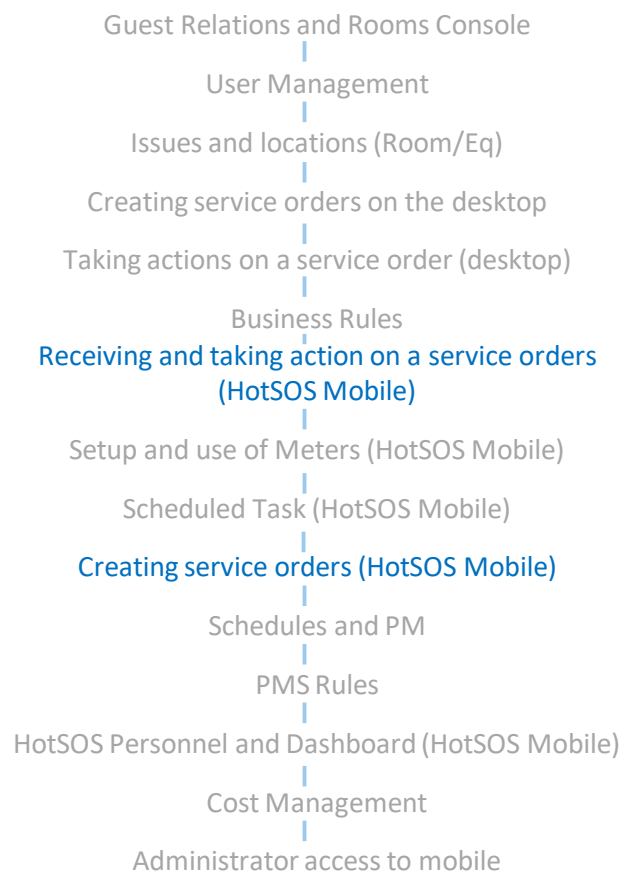
I am a housekeeping runner



I work in laundry



I am a public area attendant

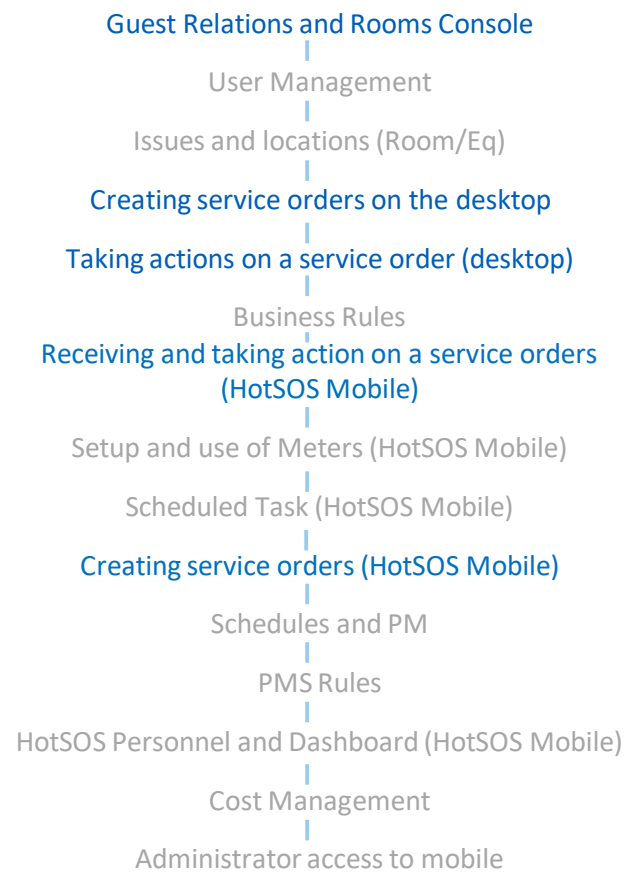




Do you deliver food to guests or pick up tray tables?
Follow the appropriate education path based on the way you, or your teams, assist guests.



I work in in-room dining





Do you work in the spa, accounting, retail outlets, etc.?
Follow the appropriate education path based on the way you, or your teams, assist guests.



I work in a retail outlet or another department that will use HotSOS

